



Valued Dealer Partners,

As you know, the Covid-19 pandemic has impacted all of us in significant ways. After careful consideration and having exhausted all plausible alternatives, it is with great disappointment that the Product and Technical Training team has made the decision to cancel the following remaining in-person training classes scheduled for September through December 2020:

- Certified Retread Technician (CRT)
- Advanced Tire Analysis (ATA)
- Equipment, Maintenance & Troubleshooting (EMT)
- Performance Sales

We sincerely apologize for any inconvenience such cancellations may cause, however, please know that your health and safety as well as that of our teammates is of the utmost importance during these uncertain times.

Thank you for your continued support, and we look forward to reengaging in face-to-face training opportunities in 2021 provided such trainings can be done safely and effectively. Please also be on the look out for additional communications surrounding our virtual training platform for the remainder of 2020 and into 2021.

In the interim, please feel free to reach out to the Product and Technical Training team to the extent you have questions.

Sincerely,

Shane Feasel

TBR&R Classroom Training Manager